



Republic of South Africa
Government Employees Pension Fund

Press release

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Government Employees Pension Fund (GEPF) Northern Cape Provincial office opens its doors

The Government Employees Pension Fund is to increase its national footprint across the country when it opens the doors of its new Northern Cape provincial office on Thursday October 1, 2009 at 11 Old Main Street, Kimberley.

This office will be the last office to be launched, following a series of openings of provincial offices across the country since December 2008 when the KwaZulu-Natal office opened its doors to its members, to ensure that it serves members and pensioners effectively.

The opening of the different provincial offices forms part of a comprehensive strategy to improve service delivery to members and pensioners in all nine provinces. The GEPF Northern Cape office will be headed by a provincial manager and support staff. The branch manager will be assisted by Client Liaison Officers, who will be able to offer training and workshops to various government departments across the province. The office is intending to offer the same quality of pension service as offered by the Head Office in Pretoria; it will also be fully automated and have direct access to the GEPF main electronic system.

GEPF members in the past had to travel from the Northern Cape to the Pretoria Head Office to resolve queries, which inconvenienced members. It is hoped that all these issues will now be dealt with at the Kimberley office.

The GEPF is South Africa's largest pension fund with approximately 1.3 million contributing members and 320 000 pensioners and beneficiaries. The GEPF's mandate is to provide pensions and related benefits to members and beneficiaries in an efficient, effective and responsible manner. We are aiming to provide a client-centric service which will improve turnaround times and improve working relations with employer departments to accelerate service delivery, to ensure that it serves members and pensioners effectively.

Members of the media are invited to attend an official opening of the Kimberley office:

Date : **01 October 2009**

Venue : **11 Old Main Street, Kimberly**

Time : **11h00**

Senior representatives from the Northern Cape Provincial Government will be in attendance. GEPF CEO Phenias Tjie will lead the proceedings.

Ends.

Issued by GEPF Communication and Marketing.

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